



Initial Filing



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Attorney Docket Number	19538-05784 US
First Named Inventor	Mark C. Pace
COM	IPLETE IF KNOWN
Application Number	09/782,677
Filing Date	FEBRUARY 12, 2001
Group Art Unit	Unknown
Evaminer Name	¥1

U.S. Department of Commerce Patent and Trademark Office **DECLARATION FOR UTILITY OR DESIGN** PATENT APPLICATION [] Declaration [X] Declaration OR Unknown Submitted Submitted after

As a below named inventor, I hereby d	
My residence, post office address, and	citizenship are as stated below next to my name.
Q ,	e inventor (if only one name is listed below) or an original, first and joint inventor (if object matter which is claimed and for which a patent is sought on the invention entitled:
AUTOMA	TED SERVICE SCHEDULING SYSTEM BASED ON CUSTOMER VALUE
the specification of which	(Title of the Invention)
is attached hereto	
OR	
[X] was filed on 02/12/2001 as Unite	d States Application Number 09/782,677 and was
amended on (MM/DD/YYYY) [(if applicable).
I hereby state that I have reviewed and amended by any amendment specifical	understand the contents of the above identified specification, including the claims, as ly referred to above.
I acknowledge the duty to disclose info Regulations. § 1.56.	ermation which is material to patentability as defined in Title 37 Code of Federal

I hereby claim foreign priority benefits under Title 35, United States Code § 119 (a)-(d) or § 385(b) of any foreign application(s) for patent or inventor's certificate, or § 365 (a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, or of any PCT international application having a filing date before that of the application on which priority is claimed.

Prior Foreign Application	Country	Foreign Filing Date	Priority	Certified Co	Certified Copy Attached?			
Number(s)		(MM/DD/YYYY)	Not Claimed	YES	NO			
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Additional foreign application numbers are listed on a supplemental priority sheet attached hereto:

I hereby claim the benefit under Title 35, United States Code § 119(e) of any United States provisional application(s) listed below.										
Application Number(s) Filing Date (MM/DD/YYYY) [] Additional provisional										
60/245,903	November 3, 2000	application numbers are								
	listed on a supplemental									
		sheet attached hereto.								

with Initial Filing





DECLARATION

Page :	2

I hereby claim the benefit under	er Title 35, United States Code	§ 120 of any United States app	lication(s), or § 365(c) of any PCT
international application design	nating the United States of Am	erica, listed below and, insofar	as the subject matter of each of the
claims of this application is no	t disclosed in the prior United	States or PCT international app	lication in the manner provided by
the first paragraph of Title 35,	United States Code § 112, I ac	knowledge the duty to disclose	information which is material to
patentability as defined in Title	e 37, Code of Federal Regulation	ons § 1.56 which became availa	ble between the filing date of the
prior application and the nation	nal or PCT international filing	date of this application.	
U.S. Parent Application	PCT Parent	Parent Filing Date	Parent Patent Number

, Code of Federal Regul	lations § 1.56 w	hich became availabl						
PCT Parent			Parent Patent Number					
Number	(MM	DD/YYYY)	(if applicable)					
national application num	ibers are listed	on a supplemental pri	ority sheet attached	l hereto.				
oint the following attorr	ney(s) and/or ag	ent(s) to prosecute th	is application and t	to transact all				
Registra	ation	Name		Registration				
Numb	er	,	·	Number				
42,12	20	Amir Raubv	ir Raubvogel 37,070					
agent(s) named on a su	pplemental she	et attached hereto.						
n	lahami D. Saab							
								
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	U.S.A.							
	national application num oint the following attorr ark Office connected the Registra Numb 42,12	Code of Federal Regulations § 1.56 wor PCT international filing date of this a PCT Parent Number (MM/ (MM/ (MM/ (MM/ (MM/ (MM/ (MM/ (MM	Accorded of Federal Regulations § 1.56 which became available of PCT international filing date of this application. PCT Parent Number Parent Filing Date (MM/DD/YYYY) Point the following attorney(s) and/or agent(s) to prosecute the park Office connected therewith: Registration Number 42,120 Robert R. Sachs Fenwick & West LLP Two Palo Alto Square Palo Alto, CA 94306	PCT Parent Number Parent Filing Date (MM/DD/YYYY) Parent Pater (MM/DD/YYYY) (if appli) national application numbers are listed on a supplemental priority sheet attached oint the following attorney(s) and/or agent(s) to prosecute this application and the ark Office connected therewith: Registration Name Number 42,120 Amir Raubvogel				

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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Name of Sole or	First Inventor:	A	A petition has been filed for this unsigned inventor								A petition has been filed for thi				
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[X] Additional inver	itors are being named on	supplementa	l sheet(s)	attached	hereto										

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	₹ DECLARATION						ADI	DITION	AL IN	IVE	NTOR(S)		
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[] Additional inventors are being named on supplemental sheet(s) attached hereto